

THE CHAMPIONSHIPS, WIMBLEDON

TERMS AND CONDITIONS OF SALE

Last updated on 17 June 2021

1. INTRODUCTION AND SCOPE

1.1. Capitalised but undefined terms used in this clause 1 shall have the meaning given to them in clause 2.

1.2. The following terms and conditions of sale (the “Terms and Conditions”) set out the general conditions for application, purchase and use of Tickets.

1.3. Any person who applies for, purchases, possesses or attempts to use a Ticket shall be deemed to have accepted and agreed to comply with these Terms and Conditions, any Additional Terms, the Conditions of Entry and the Applicable Laws.

1.4. Please ensure that you have carefully read the Championships Conditions of Entry relating to COVID-19 [found here](#).

1.5. Any breach of these Terms and Conditions, any Additional Terms, the Conditions of Entry (including the Championships Conditions of Entry relating to COVID-19 or such other applicable protocols or terms and conditions relating to COVID-19, as may be amended by AELTC from time to time) and/or any Applicable Laws shall entitle AELTC to cancel and invalidate the Ticket and any other Tickets that have been purchased by the Successful Applicant with no right to a refund. Any breach of these Terms and Conditions by a Ticket Holder shall result in the Ticket Holder being deemed a trespasser and shall give AELTC the right to refuse admission to, or eject, said Ticket Holder from the Grounds. AELTC shall give written reasons if requested by the said Ticket Holder.

1.6. The Applicant’s attention is particularly drawn to clauses 13 (Use of Tickets), 14 (Entrance to the Grounds), 17 (Refunds), 18 (Curtailed of Play), 19 (Liability) and 20 (Force Majeure).

2. DEFINITIONS

2.1. “Accessibility Ticket”: one of the types of Ticket, being either an Easy Access Seating Ticket or a Wheelchair Ticket for the Day of Play.

2.2. “Additional Terms”: any additional terms that apply to Tickets obtained via Authorised Agents, as specified by AELTC, the Club and/or The All England Lawn Tennis Ground PLC from time to time and communicated to the Applicant, but excluding any other terms or conditions that any third party seeks to impose.

2.3. “Applicable Laws”: means all laws, statutes, common law, regulations, ordinances, codes, rules, guidelines, orders, permits, tariffs and approvals, including those relating to the environment, health and safety or sanitary measures in the context of COVID-19, of any governmental authority that apply to the Applicant, Ticket Holder and/or Guest, or the subject matter of these Terms and Conditions.

2.4. “Applicant”: any natural person aged 16 years or over with legal capacity to enter into an agreement for the application and/or purchase of Tickets to the Day of Play in accordance with these Terms and Conditions. For the avoidance of doubt, the term “Applicant” shall apply to any individual who applies for Tickets via AELTC, the Club (for

example, members of the Club) or an Authorised Agent.

2.5. "Authorised Agent(s)": (i) agents authorised by AELTC to sell Tickets from time to time, including Ticketmaster and AELTC's official hospitality provider(s) from time to time (and their authorised resellers); and (ii) the LTA, the ITF and any other person, organisation or group to whom AELTC provides a Ticket allocation from time to time.

2.6. "AELTC": The All England Lawn Tennis Club (Championships) Limited incorporated and registered in England and Wales with number 7546773 with its registered office at Church Road, Wimbledon, England SW19 5AE.

2.7. "Championships": The Championships, Wimbledon.

2.8. "Club": The All England Lawn Tennis & Croquet Club Limited.

2.9. "Companion Ticket": any Ticket issued with an Accessibility Ticket pursuant to clause 9, for the use of the personal companion/assistant accompanying a Ticket Holder with a disability.

2.10. "Conditions of Entry": AELTC's conditions of entry to the Grounds from time to time (including any other conditions such as those relating to COVID-19), the current version of the Championships Conditions of Entry relating to COVID-19 [which can be found here](#).

2.11. "Close Contact": means the Ticket Holder in question: (a) lives in the same household as another person who has COVID-19 symptoms or has tested positive for COVID-19, (b) has had any of the following types of contact with someone who has tested positive for COVID-19: (i) face-to-face contact including being coughed on or having a face-to-face conversation within one metre, (ii) been within one metre for one minute or longer without face-to-face contact, (iii) been within 2 metres of someone for more than 15 minutes (either as a one-off contact, or added up together over one day) or (iv) has travelled in the same vehicle or plane with such person.

2.12. "COVID Symptoms": (dry cough, fever, shortness of breath, headache, sore throat, aching limbs, loss of sense of smell and taste, nausea or vomiting, congestion or runny nose, diarrhoea, muscle or body aches).

2.13. "Court": each court at the Grounds, including the Ticketed Courts.

2.14. "Day of Play": each day of play at the Championships each year.

"Easy-Access Ticket": a Ticket for a person with a disability who does not use a wheelchair but requires particular seating.

2.15. "Easy-Access Ticket": a Ticket for a person with a disability who does not use a wheelchair but requires particular seating.

2.16. "Excluded Person": any person: (a) refused entry to the Championships (or any other event sanctioned by the Association of Tennis Professionals ("ATP"), Women's Tennis Association ("WTA") or ITF); (b) ejected from the Grounds (or the grounds of any other ATP, WTA or ITF sanctioned event); (c) banned by a tennis governing body in any jurisdiction in the World; (d) subject to a ban issued by AELTC; (e) who has had their accreditation withdrawn by AELTC; and/or (f) who has acted in breach of these Terms and Conditions (including offering or advertising for sale or transfer, and/or selling or transferring, tickets in breach of AELTC's terms and conditions), any Additional Terms or any terms imposed by an Authorised Agent from time to time.

2.17. "Force Majeure Event": any circumstance not within AELTC's reasonable control including: (a) acts of God, abnormally inclement weather, flood, drought, lightning, storm, earthquake or other natural disaster; (b) epidemic, pandemic or infectious disease; (c) terrorist attack, civil war, civil commotion or riots, crowd disorder, war, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations; (d) nuclear, chemical or biological contamination or sonic boom; (e) any law or any action taken by a government, public authority, court, competent national authority or governing body, including cancelling a public event, imposing capacity restrictions on a public event, imposing an export or import restriction, quota or prohibition, or failing to grant a necessary licence or consent; (f) collapse of buildings, subsidence, structural damage, fire, explosion or accident; (g) player strike;

(h) death of a member of the royal family; and (h) any labour or trade dispute, strikes, industrial action or lockouts.

2.18. "Grounds Passes": passes permitting Ticket Holders access to the Grounds, but not the Ticketed Courts.

2.19. "Grounds": the venue of The Championships at Church Road, London SW19.

2.20. "Guest": any individual that must (unless otherwise specified in any Additional Terms) accompany the Successful Applicant on the Day of Play, to whom Tickets may be transferred in accordance with these Terms and Conditions.

2.21. "ITF": the International Tennis Federation, the governing body of tennis.

2.22. "Late-Purchase Tickets": Single Tickets and Accessibility Tickets sold by AELTC via an Authorised Agent online on a first-come-first-served basis prior, but in close-proximity to the applicable Day of Play (for example, 24 or 48 hours prior to the Day of Play), but excluding On-the-Day Tickets.

2.23. "LTA": the Lawn Tennis Association of the National Tennis Centre of 100 Priory Lane, Roehampton, London, SW15, the national governing body of tennis in Great Britain, the Channel Islands and the Isle of Man.

2.24. "MyWimbledon": the online platform known as 'MyWimbledon' which can be accessed at www.wimbledon.com or via the official application, owned and managed by AELTC allowing users to create a profile, receive news and information about the Championships and to apply for Tickets.

2.25. "Privacy Policy": AELTC's privacy policy, the current version of which is set out at www.wimbledon.com/en_GB/about_wimbledon/privacy.html.

2.26. "Queue": the queue at Wimbledon Park (adjacent to the Grounds) allowing individuals to purchase On-the-Day Tickets for Ticketed Courts and Grounds Passes (if operated by AELTC in any year).

2.27. "On-the-Day Tickets": Tickets for all Ticket Types sold by AELTC in person on a first-come-first-served basis via the Queue or from Gate 3 at the Grounds on the same Day of Play to which they relate.

2.28. "Photographic Evidence": valid personal photographic evidence of the type required by AELTC from time to time, which shall include a driving licence and passport.

2.29. "Purchase Notification": the notification (in writing or orally in person or over-the-phone) confirming the allocation of Ticket(s) to a Successful Applicant, as sent by AELTC (which may include, if applicable, updating the Applicant's status on MyWimbledon), its Authorised Agents or the Club.

2.30. "Purchase Price": the total purchase price for the Ticket(s) as notified by AELTC from time to time (including, if applicable, on MyWimbledon), inclusive of the shipping/delivery fee (if applicable) and all relevant taxes.

2.31. "Resolution Point(s)": areas in or around the Grounds designated by AELTC as 'Resolution Points' at which AELTC shall endeavour to resolve any issues with Tickets.

2.32. "Single Ticket": one of the types of Tickets for the Championships, being a Ticket for the Day of Play.

2.33. "Successful Applicant": any Applicant whose application has been accepted by AELTC in accordance with these Terms and Conditions. For the avoidance of doubt, the term "Successful Applicant" shall apply to any individual to whom Tickets have been allocated by AELTC (or its Authorised Agents) or the Club (for example, to members of the Club).

2.34. "The All England Lawn Tennis Ground PLC": The All England Lawn Tennis Ground PLC incorporated and registered in England and Wales with number 00168491 with its registered office at Church Road, Wimbledon, England SW19 5AE, the owner of the Grounds.

2.35. "Ticket Office": AELTC's ticket office at the Grounds.

2.36. "Ticketed Courts": the courts at the Grounds that require a Ticket to access a seat, being the Centre Court, No.1 Court, No.2 Court, No.3 Court, Court 12 and Court 18 (such Courts subject to change by AELTC from time to time).

2.37. "Ticket(s)": the electronic/mobile (or, in limited cases, paper) ticket for each Ticket Type provided by AELTC to the Successful Applicant and subsequently transferred to the Ticket Holder which (subject to these Terms and Conditions) grants the Ticket Holder the right to attend the Grounds on the Day of Play and (with the exception of Grounds Passes) occupy a seat in the Ticketed Courts as indicated on each such ticket.

2.38. "Ticket Holder": any person who is in actual and legitimate possession of a Ticket including Successful Applicants and their Guests (as applicable).

2.39. "Ticket Type(s)": Grounds Passes, the Accessibility Ticket(s) and/or the Single Ticket(s).

2.40. "Wheelchair Ticket": a Ticket for a person with a disability using a wheelchair within a designated wheelchair space at the Grounds.

2.41. "Wimbledon Public Ballot": the annual ballot for Tickets held by AELTC and/or an Authorised Agent via MyWimbledon (and any other method introduced by AELTC from time to time) whereby Successful Applicants are chosen at random.

3. INTERPRETATION

3.1. Unless the context otherwise requires, words in the singular shall include the plural and in the plural shall include the singular

3.2. A reference to a statute or statutory provision shall include all subordinate legislation made from time to time under that statute or statutory provision.

3.3. Any obligation on a person not to do something includes an obligation not to allow that thing to be done.

3.4. Any reference to an English legal term for any action, remedy, method of judicial proceeding, legal document, legal status, court, official or any legal concept or thing shall, in respect of any jurisdiction other than England, be deemed to include a reference to that which most nearly approximates to the English legal term in that jurisdiction.

3.5. References to clauses are to the clauses of these Terms and Conditions.

3.6. Any words following the terms "including", "include", "in particular", "for example" or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.

4. ADDITIONAL TERMS

4.1. Additional Terms (which, for the avoidance of doubt, can only be specified by AELTC, the Club and/or The All England Lawn Tennis Ground PLC from time to time) may apply to the Ticket(s), dependant on the channel via which the Applicant applied for, or Successful Applicant obtained, such Ticket(s), to which each Applicant and Ticket Holder must comply.

4.2. Should there be any inconsistencies between a term in the Additional Terms and a term in these Terms and Conditions, the term in the Additional Terms shall prevail.

5. APPLYING FOR TICKETS GENERALLY

5.1. Tickets shall not be purchased or obtained from or through any person, commercial agent, company or otherwise than directly by the Applicant from AELTC, its Authorised Agents or any third party authorised by AELTC to sell or distribute Tickets from time to time.

5.2. By applying for and/or purchasing Tickets, each Applicant warrants that they are not an Excluded Person. Excluded Persons shall not be permitted to make any application for Tickets and any Ticket(s) acquired or used in breach of this clause 5.2 shall be void with no right to a refund and all rights conferred or evidenced by such Ticket shall be nullified.

5.3. An Applicant is not permitted to make more than one (1) application for Tickets for any particular Day of Play, irrespective of the channel via which such Applicant is making said application. Any Ticket(s) acquired or used in breach of this clause 5.3 shall be void with no right to a refund and all rights conferred or evidenced by such Ticket shall be nullified.

5.4. The Applicant acknowledges and accepts that AELTC may use Authorised Agents to sell Tickets. However, and for the avoidance of doubt, AELTC shall remain the seller of such Tickets and retain ownership of all rights vesting in such Tickets.

5.5. Tickets (including digital/mobile Tickets) shall remain the property of AELTC at all times.

5.6. If not previously provided to AELTC via MyWimbledon, in an application for Ticket(s), the Applicant is required to provide all information reasonably required by AELTC from time to time, which may include their surname, first name, date of birth, postal address and phone number. The Applicant accepts and acknowledges that this information is required for purposes including the facilitation of a Ticket application, identification, health and safety and enforcement of these Terms and Conditions. For more information on how the personal data of Applicants, Ticket Holders and Guests will be processed, please see the Privacy Policy.

5.7. If an application for Ticket(s) is successful, any transfer of Tickets to a Guest in accordance with clause 13.2 requires the Successful Applicant to provide an email address relating to their Guest (if applicable), and such Guest shall receive an email notifying them of the offer from the Successful Applicant to transfer the Ticket to them. If such Guest wishes to accept the transfer of the Ticket, they shall be required to set up a MyWimbledon profile following the procedure stipulated on MyWimbledon (if they do not have one already) and provide all information reasonably required by AELTC from time to time, which may include the Guest's surname, first name, date of birth, postal address and phone number. This information is required for purposes including the facilitation of a Ticket transfer, identification, health and safety and enforcement of these Terms and Conditions. For more information on how the personal data of Applicants, Ticket Holders and Guests will be processed, please see the Privacy Policy. The Successful Applicant can change the identity of their Guest via MyWimbledon up to the time the gates to the Grounds open to the public on the applicable Day of Play.

5.8. It is the sole responsibility of the Applicant to ensure that:

a. an application for Ticket(s) has been filled-in completely and accurately with all required personal details and payment information and properly submitted to AELTC in accordance with the instructions specified by AELTC from time to time (including, if applicable, on MyWimbledon);

b. acceptance of these Terms and Conditions as required by AELTC in the application process are properly given (including by clicking the respective box(es) on MyWimbledon, if applicable);

c. the Applicant and their Guest (if applicable) understand how their personal data will be processed as detailed in the Privacy Policy. By submitting an application personally

and on behalf of each Guest, each Applicant accepts and acknowledges the foregoing (and confirms that each Guest accepts and acknowledges the foregoing). In particular, each Applicant acknowledges (regardless of whether they are allocated any Tickets) that AELTC may use any information provided during their application for the purpose of processing such application and for AELTC's enforcement of its legal rights; and d. sufficient funds to cover the Purchase Price for the Ticket(s) (and any credit or debit card issuing bank fees referred to in clause 10.5) are available on the credit or debit card indicated for payment at the point of payment, and any failure to comply by the Applicant with the requirements detailed in this clause 5.8 will result in the application (and thus such Applicant's offer to purchase Ticket(s)) being rejected).

5.9. The Applicant warrants that all information provided by them during the application process for any Ticket via any channel is true and accurate (including with respect to their Guests, if applicable). If the Applicant is subsequently found to be in breach of this clause 5.9 AELTC shall be entitled to refuse their application or void their Ticket(s) (if it has/they have been issued).

5.10. By completing and submitting an application for any Ticket via any channel (including via any Authorised Agent), the Applicant acknowledges that he/she has read, understood and agrees to comply with these Terms and Conditions and any Additional Terms

5.11. Any Applicant who, in the reasonable opinion of AELTC, applies for and/or purchases Ticket(s) using any computer software which is designed to afford the Applicant an increased chance of being successful in the purchase of Tickets (such as bots or spiders) shall have any application rejected and/or any Tickets purchased by them cancelled in full, regardless of whether the Applicant has become a Successful Applicant.

5.12. Whilst AELTC will attempt to ensure that listings for Tickets on MyWimbledon or on the sites of its Authorised Agents are accurate, technical errors may occur. If AELTC discovers that an error has occurred which has resulted in an incorrectly confirmed order for Tickets, AELTC will inform the Applicant as soon as possible and reserves the right to cancel the Applicant's purchase. Where possible, AELTC will give the Applicant the option of reconfirming their order with the correct details or cancelling their order for a full refund. If AELTC is unable to contact the Applicant, the Applicant agrees that AELTC may treat the Applicant's order as cancelled without any liability to AELTC and/or the Authorised Agent

6. THE WIMBLEDON PUBLIC BALLOT

6.1. Subject to Ticket availability, AELTC, via MyWimbledon (and any other method introduced by AELTC from time to time), will offer an Applicant the opportunity to make an application for Tickets in the Wimbledon Public Ballot. Any application for Ticket(s) via the Wimbledon Public Ballot requires the prior registration of the Applicant on MyWimbledon following the procedure stipulated on MyWimbledon.

6.2. An Applicant cannot apply for more than two (2) Tickets in the Wimbledon Public Ballot. Only one Wimbledon Public Ballot application per household will be accepted and all Wimbledon Public Ballot applications must be made from an Applicant's permanent address. Applications from student or temporary accommodation or applications from business addresses or holiday home addresses will not be accepted. Except in exceptional circumstances (as determined by AELTC, acting reasonably), an Applicant

is not permitted to change their name or address once an application is submitted. Applications for more than the maximum number of Tickets permitted pursuant to this clause 6.2 and/or multiple applications by the Applicant are not permitted and will be rejected or cancelled. Any person or household submitting multiple applications will have all of their applications voided.

6.3. Each Applicant accepts and acknowledges that:

- a. entry into the Wimbledon Public Ballot does not automatically entitle such Applicant to any Tickets, but to a place in the draw for Tickets;
- b. entry into the Wimbledon Public Ballot does not allow an Applicant to request Tickets for specific days of the Championships or for specific Courts, as the day and Court offered are chosen randomly by a computerised selection process;
- c. for Tickets for Ticketed Courts allocated through the Wimbledon Public Ballot, the position of the seats allotted to each Successful Applicant will be determined by ballot; and
- d. all Ticket Types are available via the Wimbledon Public Ballot with the exception of Grounds Passes.

6.4. The Applicant will notify AELTC with an offer that the Applicant is willing to enter the Wimbledon Public Ballot and purchase the Tickets from AELTC for the Purchase Price by completing and submitting an application on MyWimbledon (or other method introduced by AELTC from time to time).

6.5. Where the Tickets are being offered via a Wimbledon Public Ballot, the Applicant may access MyWimbledon (or contact AELTC in accordance with clause 22.1) at any time before expiry of the Wimbledon Public Ballot to modify or cancel their application. Following closure of the Wimbledon Public Ballot, no modification or cancellation of the application will be permitted.

6.6. Where an Applicant is permitted to purchase Tickets for Guests, Guests named in a Successful Applicant's application for Tickets cannot be named in multiple applications for Tickets on the same Day of Play, regardless of whether such Guest is the named Successful Applicant or the named Guest of another Successful Applicant on the same Day of Play. Applications which result in the named Guest being named on multiple applications (whether as a Guest or a Successful Applicant) on the same Day of Play are not permitted and will be cancelled.

6.7. Applicants whose applications were unsuccessful after a Wimbledon Public Ballot will be informed by AELTC via MyWimbledon and/or via an email sent to the address indicated by such Applicant in the application.

6.8. The result of the Wimbledon Public Ballot shall be entirely at the discretion of AELTC whose decision in all matters relating to the Wimbledon Public Ballot shall be final. AELTC reserves the right to cancel the Wimbledon Public Ballot if, due to any Force Majeure Event, there are not sufficient Tickets available to justify holding such a Wimbledon Public Ballot.

6.9. The agreement between AELTC and the Successful Applicant for the purchase of Ticket(s) via the Wimbledon Public Ballot will be concluded and confirmed (under these Terms and Conditions) only after the:

- a. successful processing of the credit or debit card payment for the Ticket(s) in accordance with clause 10; and
- b. acceptance of the Applicant's offer by AELTC by way of submission of the Purchase Notification to the Successful Applicant.

7. ON-THE-DAY TICKETS

7.1. An Applicant cannot apply for more than one (1) On-the-Day Ticket. Applications for more than the maximum number of Tickets permitted pursuant to this clause 7 and/or multiple applications by the Applicant are not permitted and will be rejected or cancelled. Any person or household submitting multiple applications will have all of their applications voided

7.2. The agreement between AELTC and the Successful Applicant for the purchase of the On-the-Day Ticket will be concluded and confirmed (under these Terms and Conditions) only after the:

- a. successful processing of the credit or debit card payment for the Ticket(s) in accordance with clause 10; and
- b. acceptance of the Applicant's offer by AELTC by way of issuing the On-the-Day Ticket.

8. LATE-PURCHASE TICKETS

8.1. An Applicant cannot make more than one application for up to a maximum of two (2) Late-Purchase Tickets in aggregate across The Championships in each year. Applications for more than the maximum number of Tickets permitted pursuant to this clause 8 and/or multiple applications by the Applicant are not permitted and will be rejected or cancelled. Any person or household submitting multiple applications will have all of their applications voided.

8.2. The agreement between AELTC and the Successful Applicant for the purchase of Late-Purchase Ticket(s) will be concluded and confirmed (under these Terms and Conditions) only after the:

- a. successful processing of the credit or debit card payment for the Ticket(s) in accordance with clause 10; and
- b. acceptance of the Applicant's offer by AELTC (including via any Authorised Agent) by way of submission of the Purchase Notification to the Successful Applicant.

9. ACCESSIBILITY TICKETS

9.1. A limited number of Accessibility Tickets (being either an Easy-Access Ticket or a Wheelchair Ticket) will be available on each Day of Play.

9.2. Applicants are asked to specify in their application whether they require Wheelchair Ticket(s). For the Wimbledon Public Ballot, those Applicants who select this option will be entered into a dedicated section of the Wimbledon Public Ballot for Wheelchair Tickets.

9.3. Should a Successful Applicant require an Easy Access Ticket they should contact AELTC via MyWimbledon or the method detailed in clause 22.1 to request this and, subject to availability, AELTC shall endeavour to satisfy any such request.

9.4. At the discretion of AELTC (acting reasonably), Accessibility Tickets may be delivered to a Successful Applicant with a Companion Ticket. For the avoidance of doubt, any such personal companion/assistant will be considered a Guest.

9.5. Accessibility Tickets can be located in various areas of the applicable Court, depending on its layout.

9.6. To ensure, as far as reasonably possible, AELTC can accommodate all accessibility requirements and that there is a fair process with respect to Accessibility Tickets, any Applicant applying for Accessibility Tickets may be required to submit to AELTC (in such

form as communicated to the Applicant by AELTC) a valid official document confirming their disability or the disability of the Guest (whichever the case may be) in the event that such Applicant becomes a Successful Applicant. Any such Applicant who does not submit any such required document to AELTC (within the timescales communicated by AELTC) upon becoming a Successful Applicant may have their Tickets cancelled without any liability to AELTC and/or the Authorised Agent.

10. PAYMENT OF TICKETS

10.1. Payment for the Ticket(s) purchased is possible via: (1) American Express; (2) a Mastercard or Visa credit card; (3) a Mastercard or Visa debit card; and/or (4) via any other method employed by AELTC or its Authorised Agents from time to time. Tickets cannot be purchased with cash or cheques.

10.2. The Applicant acknowledges that by making an application (including, if applicable, by clicking the confirmation button/field on MyWimbledon), the Applicant agrees to make payment of the relevant Purchase Price, provided the requested Ticket(s) are allocated by AELTC to the Applicant.

10.3. For Wimbledon Public Ballot Tickets the following shall apply:

a. Upon conclusion of the application phase and following the allocation process of Tickets after the Wimbledon Public Ballot, in the event that the Applicant's request is accepted in accordance with clause 6.9, Applicants shall be required to log into MyWimbledon in order to make payment of the Purchase Price within the timescales communicated by AELTC) on the account corresponding to the communicated credit or debit card.

b. The Applicant understands and agrees that their request will be rejected and that their Tickets will not be allocated in the event that the Applicant fails to make payment within the required timescales or the Applicant's bank rejects payment of the purchase price.

10.4. The Applicant's credit/debit card shall have an expiry date six (6) months beyond the date of the sale of such Tickets to allow AELTC to administer, if required, the refund process detailed in clause 17.

10.5. The Applicant's credit or debit card issuing bank will apply its own currency exchange rates (if applicable) and may levy additional fees or charges for such transaction. Applicants should contact their respective credit or debit card issuing bank before submitting the application in order to enquire about the relevant exchange rates, charges or fees. AELTC and the Authorised Agent shall not be responsible for any such exchange rates, fees or charges levied by the Successful Applicant's credit or debit card issuing bank.

10.6. The Applicant acknowledges and agrees that all Ticket purchases are final and that (save for circumstances where the provisions of clause 17 apply) no cancellations will be permitted and/or refunds or exchanges given following the submission of an application and successful processing of the Applicant's credit or debit card payment.

10.7. Successful Applicants are requested to review their Purchase Notification for any inaccuracies. Any inaccuracies shall be immediately notified to AELTC via MyWimbledon or in accordance with clause 22.1.

11. DELIVERY OF TICKETS

11.1. Subject to clause 11.2, Tickets purchased from AELTC (directly or via its Authorised Agents) will be delivered to Successful Applicants in the following ways:

- a. by virtue of electronic mobile phone tickets (which shall be the default delivery method) within MyWimbledon. In the event that the Successful Applicant has issues with the retrieval of the Tickets through MyWimbledon, the Successful Applicant must immediately inform AELTC and in any event no later than twenty-four (24) hours prior to the applicable the Day of Play; or
- b. in relation to a limited number of Tickets, as part of the general effort aimed at maximising safety and security at the Championships and preventing the black market resale of the Tickets, AELTC may decide (at its reasonable discretion) to remit the Tickets personally to the respective Successful Applicant during the official opening hours of the Ticket Office or Resolution Point (as the case may be). The Successful Applicant will be informed by email as soon as reasonably practicable that their Ticket(s) can delivered as a mobile phone ticket via MyWimbledon. In order to collect such Ticket(s), the Successful Applicant must show Photographic Evidence for them and their Guest(s) and the above mentioned email. The Guest(s) must be present at the Ticket Office with the Successful Applicant in order to take delivery of the Tickets within MyWimbledon. For the avoidance of doubt, Tickets will not be remitted to any Successful Applicant who fails to meet the identification requirements or who is deemed to be an Excluded Person pursuant to these Terms and Conditions.

11.2. AELTC may use other delivery methods at its sole discretion where reasonably necessary to do so, in particular to ensure efficient and secure delivery of Tickets to Successful Applicants, and upon prior notice to Successful Applicants.

11.3. For the avoidance of doubt, Successful Applicants will not receive a refund for any Ticket(s) which they fail to download using MyWimbledon.

11.4. Defective mobile Ticket(s) such as for example, Tickets not displayed in MyWimbledon, Tickets not being displayed due to defective mobile phone or insufficient battery, or with incorrect personal information displayed on the Ticket, will be rejected at the entrance to the Grounds. Neither AELTC, the Authorised Agent or The All England Lawn Tennis Ground PLC shall be responsible for defective, lost or stolen Ticket(s) and will accept no obligation to reissue any such Ticket(s) provided that where there is a defect of a mobile Ticket entirely attributable to AELTC, AELTC shall where reasonably possible block the Ticket concerned after notification of the defect and issue a new Ticket to the Successful Applicant upon provision of sufficient evidence from the Successful Applicant.

11.5. Neither AELTC, the Authorised Agents or The All England Lawn Tennis Ground PLC shall be responsible for lost, stolen, damaged or destroyed Ticket(s) after their delivery to the Successful Applicant (and, in particular, AELTC, the Authorised Agent and The All England Lawn Tennis Ground PLC shall not be liable to refund any such Ticket(s) or to, where applicable, re-print such Ticket(s)).

12. PERMITTED TICKET HOLDERS

12.1. Ticket Holders are permitted to attend the Day of Play provided that:

- a. they are not an Excluded Person;
- b. the Ticket has been obtained in accordance with these Terms and Conditions;
- c. they comply with any and all entry requirements and/or acknowledgements (including any epidemiological acknowledgements, if required) in the context of COVID-19, as

notified to them by AELTC; and

d. where the Ticket Holder travels to the United Kingdom, they have complied with any requirements which are in place regarding entry into the United Kingdom (including obtaining a valid VISA (if required) and any travel and entry requirements imposed under applicable laws and/or otherwise in the context of COVID-19).

12.2. For the avoidance of doubt, AELTC shall not be liable for any loss or damage suffered by a Ticket Holder should they fail to comply with the provisions of clause 12.1 and/or, where required, fail to obtain the necessary documents.

13. USE OF TICKETS

13.1. Except as expressly permitted in clause 13.2, any resale, transfer of Ticket(s), offer or advertisement of Ticket(s) for resale or transfer, whether for free or for consideration, is strictly prohibited. This prohibition extends to:

- a. the resale or transfer;
- b. advertising for sale or transfer; and/or
- c. providing access to,

the (i) mobile (or other) device upon which a Ticket is held/displayed; or (ii) the MyWimbledon profile/account within which a Ticket(s) can be accessed, for the purpose of reselling/transferring Ticket(s).

13.2. The Successful Applicant shall be permitted to transfer Tickets to their Guest (the details of whom were provided in accordance with clause 5.7) provided that:

- a. the Successful Applicant will attend the Day of Play together with their Guest(s);
- b. the Tickets are for their personal use;
- c. such permitted transfer is free of any consideration; and
- d. Guests, by accepting the transfer of Tickets from the Successful Applicant, agree to be subject to these Terms and Conditions.

13.3. The Ticket(s) shall not be:

- a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
- b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
- c. combined with and sold or transferred as part of any package of goods or services; or
- d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).

13.4. Ticket Holders shall not:

- a. run any advertisements or promotions relating to AELTC or the Championships;
- b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Grounds or via the display of overt commercial, promotional or marketing messages on clothing worn or items brought into the Grounds; or
- c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

13.5. Each Successful Applicant assumes full and absolute responsibility for all Tickets allocated to them, including for a breach of clause 13.1 (or a breach of any other provision of these Terms and Conditions), whether or not such advertisement, offer for sale or transfer and/or sale or transfer (or other breach of these Terms and Conditions) takes place with the knowledge of the Successful Applicant.

13.6. Any Ticket(s) acquired or used in breach of this clause 13 shall be void with no right to a refund and all rights conferred or evidenced by such ticket shall be nullified. Any person seeking to use such Ticket(s) will be deemed a trespasser and will be refused entry or be evicted from the Grounds, and may be liable to further legal action. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police.

13.7. Any Applicant or Ticket Holder who breaches this clause 13 may not (at AELTC's discretion) be permitted to apply for or receive Tickets from AELTC or its Authorised Agents for up to a period of five (5) full Championships from the date of such breach, or, for (i) repeat offenders; or (ii) in exceptional circumstances, dependant on the severity of the breach, for an extended period or in perpetuity. Full details of AELTC's policy in this regard, including the Applicant's or Ticket Holder's right to appeal any prohibition in place regarding the purchase of Tickets, are available on request from the AELTC's Head of Ticketing.

14. ENTRANCE TO THE GROUNDS

14.1. Access to the Grounds will be permitted during such hours as specified on the Ticket or as published on AELTC's website at www.wimbledon.com.

14.2. Entrance to the Grounds shall be:

a. subject to compliance with:

i. these Terms and Conditions;

ii. the Conditions of Entry;

iii. any sanitary measures or polices in place;

iv. all Applicable Laws governing access or presence at the Grounds, use of the Tickets, general safety certificate and any special safety certificate applying to the Grounds, issued by any authority that has jurisdiction or authority in relation to the holding of the Day of Play at the Grounds; and

b. authorised upon presentation of:

i. the Ticket (per person, except for those under the age of five (5), as more particularly detailed in the Conditions of Entry) which shall be electronic within MyWimbledon on their mobile phone or, where expressly permitted by AELTC in writing, a paper Ticket; and

ii. proof of identity with Photographic Evidence.

14.3. It is the responsibility of the Successful Applicant to ensure that the Tickets are displayed correctly on their mobile phone. In particular, the electronic Tickets must be displayed within MyWimbledon as they possess a dynamic barcode and, as such, a printout or screenshot of the electronic ticket will not be valid to gain access to the Grounds. Ticket Holders must retain their Ticket (e.g. their mobile phone which displays the Ticket, if applicable) at all times. Failure to do so may result in the Ticket Holder being evicted from Grounds without refund or compensation.

15. CONDUCT AT THE GROUNDS

15.1. For safety and security purposes, all persons attending the Day of Play, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing AELTC and/or The All England Lawn Tennis Ground PLC, shall:

a. produce a valid Ticket together with Photograph Evidence in order to provide satisfactory evidence that the Ticket Holder's identity corresponds to that of the Successful Applicant/Guest whose details were provided in accordance with clauses 5.6 and 5.7;

- b. comply at all times with the Conditions of Entry;
 - c. submit to inspections, body checks and examinations – including through the use of technical aids – to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Safety personnel, stewards or police shall be entitled to search any person’s clothing and their belongings;
 - d. comply with all instructions and guidelines issued by safety personnel, stewards and/or police and/or any other duly authorised persons at the Grounds;
 - e. subject to clause 19.7, comply with all sanitary measures and polices in place at the Grounds, including the Conditions of Entry related to COVID-19, and follow any and all instructions from safety personnel, stewards and/or police and/or any other duly authorised persons at the Grounds in relation to sanitary and hygiene measures; and
 - f. be subject to additional safety controls inside the Grounds, as the case may arise.
- 15.2. It shall be strictly forbidden inside the Grounds to express, to disseminate of any insulting, racist, xenophobic, sexist, religious, political or other illegal/prohibited messages, particularly discriminatory propaganda messages or being in possession of such material.
- 15.3. The Conditions of Entry contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein.
- 15.4. Without limitation, it is strictly forbidden to do any of the following inside the Grounds:
- a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket Type held by the Ticket Holder;
 - b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; or
 - c. engage in any other conduct which may endanger any person at the Grounds.

16. SOUND AND IMAGE RECORDINGS

- 16.1. Ticket Holders attending the Day of Play at the Grounds, acknowledge and, so far as is necessary under Applicable Laws, consent to being photographed, filmed or taped by AELTC, the Authorised Agents and/or The All England Lawn Tennis Ground PLC , and/or any third parties appointed thereby, which shall have the right, in perpetuity or for the maximum term permitted under the Applicable Laws, to use, broadcast, publish and license, without any requirement for payment of money or other form of consideration and without credit, the Ticket Holder’s voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.
- 16.2. Each Ticket Holder accepts and acknowledges that it is in AELTC’s legitimate interests to use and publish and exploit the content detailed in clause 16.1 in this manner (including any personal data contained therein) as it requires the ability to: (i) publish, display, sell and distribute the Championships by means of film, television, radio, print media, internet, publicity material (or any other media now known or in the future); and (ii) use the Images for safety and security, promotional, training, editorial or marketing purposes by AELTC, as determined in AELTC’s sole discretion (including commercial partners and accredited media organisations). More information on how AELTC processes Ticket Holders’ personal data can be found in the Privacy Policy. Notwithstanding the foregoing, where required under Applicable Laws, each Ticket Holder give their consent to such use.
- 16.3. Ticket Holders shall not take, record and/or transmit any sound, image and/or description of the Grounds or the Day of Play (as well as any result and/or statistics of the Day of Play) other than for their exclusive, private and domestic use (which, for the

avoidance of doubt and by way of example only, shall not include recording and/or transmitting any sound, image and/or description of the Grounds for any commercial purposes).

16.4. The use of photographic equipment, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds or be used to capture, supply or transmit data for the purposes of betting or gambling (or assisting for these purposes). In particular, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must be switched to silent in and around the Courts in play. Personal headphones must be used when listening to radios inside the Grounds.

16.5. Subject to clause 16.6, Ticket Holders acknowledge and agree that AELTC is the sole legal and beneficial owner of any intellectual property rights (including copyright and database rights) in any images, footage or material taken or recorded in the Grounds (including by the Ticket Holder) and the Ticket Holder hereby assigns (by way of present assignment of future rights) any rights he/she may have in respect of such material to AELTC and waives all moral rights in the same. Where assignment is not possible under Applicable Laws, the Ticket Holder grants to AELTC an exclusive, irrevocable and royalty free licence to use such copyright, database and other intellectual property rights. Ticket Holders further agree (if and whenever required to do so by AELTC) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to AELTC absolutely and free of all encumbrances and other charges.

16.6. AELTC grants each Ticket Holder a licence to use photographs or images taken by that Ticket Holder at The Championships for non-commercial use. Save for such permitted use, any persons attending the Championships shall not record, use or transmit over the internet, radio, television or any other current or future media, any sound, image, recording or description of the Championships, the Grounds or any match (including any results, statistics, information or other data in respect of the match, whether in whole or in part) or assist any other person(s) conducting such activities. For the avoidance of doubt, still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold, used or published commercially in any way whatsoever unless authorised by AELTC and may be confiscated by AELTC if such usage is suspected.

16.7. Recording or transmission in any form of moving images of any part of play at The Championships for any purposes is prohibited.

16.8. Flashlight photography is forbidden.

16.9. Betting is prohibited in the Grounds at all times.

17. REFUNDS

17.1. No refunds will be given in accordance with this clause 17 where there has been a breach of these Terms and Conditions by the applicable Successful Applicant.

17.2. Where the Successful Applicant has validly obtained their Ticket from an Authorised Agent, and such Successful Applicant qualifies for a refund pursuant to this clause 17, such Successful Applicant should contact the specific Authorised Agent to facilitate any such refund.

17.3. AELTC reserves the right to change the schedule of the Championships from time to time without notice where it is reasonably necessary to do so. The Championships are

organised and staged in accordance with Applicable Laws and Government guidance in force from time to time and approvals from the Local Authority. No guarantee can be given by AELTC that any play will take place at a particular time or on a particular date, that spectators will be permitted to enter the Grounds in any particular numbers, that capacities may not be further reduced after Tickets have been sold, or that any play will take place at all. Tickets for Ticketed Courts are for the Ticketed Court specified on the date shown and entitle the Ticket Holder to entrance to that Ticketed Court and not to view any particular match or round of matches or any particular player. Matches may be moved from one Court to another at the sole discretion of AELTC. All information about times and dates of play is kept as up-to-date as possible but should be taken as a guide only and AELTC reserves the right (acting reasonably) to reschedule any play at any time, without notice and, save as set out in clause 17.7, without any liability whatsoever.

17.4. Tickets issued are for the sole use of the Successful Applicant and their Guest (if applicable). Subject to clause 17.5 below, in the event that a Successful Applicant does not wish to or is unable to use any Ticket(s) issued to them, it is a condition that the Applicant must offer to cancel or return (as applicable) the Ticket(s) (including any Tickets allocated to Guests) for a refund to AELTC (or an Authorised Agent, as applicable) at least 24 hours before the applicable Day of Play and, provided that the Applicant has at all times complied with these Conditions of Sale, AELTC (or an Authorised Agent) will issue a full refund. Where a Successful Applicant wishes to cancel their application before Tickets have been despatched, AELTC (or an Authorised Agent, as applicable) will issue a full refund.

17.5. In the event that a Ticket Holder is unable to use any Ticket(s) for the following reasons: (i) on the applicable day of their attendance, he/she is suffering from COVID Symptoms or (ii) less than 24 hours before they are due to attend they (a.) have tested positive for COVID-19 and are required to self-isolate or (b.) have been identified as a Close Contact, they shall contact the AELTC's ticket office (by calling: 020 8971 2473) and provide details as to why they are unable to attend. The AELTC shall provide instructions to the Ticket Holder in relation to the Ticket issued to them and subject to compliance with such instructions, the Ticket Holder shall be entitled to a refund (as applicable).

17.6. AELTC reserves the right to cancel any Ticket at any time for any operational reasons (AELTC acting reasonably in determining this) or as a result of any Force Majeure Event and in the event that AELTC exercises this right (including as a result of a postponement of play, cancellation of play, curtailment of play, change of schedule of the Championships, or reduction of the number of spectators at the Championships), AELTC shall have no liability to any Ticket Holder other than as stated in clause 17.6, including for indirect or consequential loss, loss of enjoyment, loss of a chance, loss of time, or travel costs or accommodation costs.

17.7. Subject always to clause 17.1, should AELTC cancel a Ticket:

a. prior to the opening of the doors to the grounds of The Championships by AELTC to the public on the applicable day (including as a result of rescheduling, postponement or cancellation of play, or a decision being made (whether by AELTC or any third party) that play must take place with reduced (or further reduced) capacity or without spectators), a Ticket Holder with a valid Ticket shall be entitled to a full refund; and
b. after the opening of the doors to the grounds of The Championships by AELTC to the public on the applicable Day of Play (including as a result of any curtailment or cancellation of play), clause 18 shall apply.

17.8. For the avoidance of doubt, if you are a Debenture Ticket Holder and are unable to sell and/or transfer your ticket, any entitlement to any applicable refund payable in accordance with these Terms and Conditions shall be a refund of the face value of the public ticket for such applicable day of non-attendance.

18. CURTAILMENT OF PLAY

18.1. This clause 18 applies to each Day of Play, including the final Sunday.

18.2. If there is less than one (1) hour's play on the Court for which Tickets have been bought, the applicable Successful Applicant will be refunded the Purchase Price for such Ticket(s).

18.3. Ticket Holders of Grounds Passes (except those purchased after 5.00pm) will be eligible for a full refund if the average amount of play on those Courts accessible with a Grounds Pass and for which play was originally scheduled is less than one (1) hour.

18.4. If there is more than one (1) hour's play, but less than two (2) hours' play, refunds will be limited to half of the Purchase Price.

18.5. Refunds are calculated as defined above and using the Referee's record of how much play has taken place on any given day. It is this official figure which determines whether or not Successful Applicants are entitled to refunds, rather than the amount of play which an individual spectator may have seen. The Referee's decision on how much play has taken place will be final.

18.6. Only the Successful Applicant is eligible for refunds under this clause 18. Refunds will be paid out automatically for Tickets bought in advance to the credit or debit card used to make the original purchase, and shall, if requested by AELTC, return the Ticket(s) without delay.

18.7. On-the-Day Tickets purchased at via any the Ticket resale scheme operated by AELTC at the Grounds from time to time are not covered by this clause 18 as the monies are passed to charity.

19. LIABILITY

19.1. Other than is stated in clauses 17 and 18, AELTC shall not be liable for any refund, loss (including indirect or consequential loss), damage or expense caused by a Force Majeure Event.

19.2. Subject to clause 19.6, in the event that AELTC is in breach of its obligations (under these Terms and Conditions or otherwise), AELTC shall only be responsible for such loss or damage suffered by the Ticket Holder which was reasonably foreseeable as a result of the breach. AELTC shall not be responsible for any loss or damage that is not reasonably foreseeable or contemplated at the time the Applicant or Ticket Holder (as the case may be) entered into a contract pursuant to these Terms and Conditions.

19.3. Subject to clause 19.6 and notwithstanding clause 19.2, AELTC is not liable for any business losses and AELTC will have no liability to any Ticket Holder for any loss of profit, loss of business, business interruption, or loss of business opportunity.

19.4. Subject to clause 19.6, in any event, to the maximum extent permitted by law, AELTC hereby excludes any liability for loss, damage or injury to a Ticket Holder and/or their property, including any indirect or consequential loss or damage, including loss of enjoyment or travel or accommodation costs, regardless of whether the loss or damage: (a) would arise in the ordinary course of events; (b) is reasonably foreseeable; or (c) is in the contemplation of the parties, or otherwise.

19.5. Subject to clause 19.6, AELTC shall not be responsible for any interruptions and/or restrictions to the view of any play the Day of Play caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.

19.6. Notwithstanding any provision in these Terms and Conditions, AELTC does not seek to exclude or limit their liability: (a) for fraud or fraudulent misrepresentation; (b) for death or personal injury caused by AELTC's negligence or the negligence of any of its officers, employees or agents; or (c) for any other matter for which it is not possible to exclude or limit liability by Applicable Laws (including the Ticket Holder's statutory rights and rights as a Consumer).

19.7. Applicants and Ticket Holders accept and acknowledge that while any COVID protocols introduced by AELTC from time to time are designed to reduce the risk of transmission of COVID-19, it is not possible to eliminate that risk entirely. Each Applicant and Ticket Holder assumes the risk of suffering an illness or fatality related to COVID-19 as a result of his/her attendance at The Championships, and agrees (on his/her own behalf, and on behalf of his/her estate, heirs, successors and assigns) that AELTC, the Club and The All England Lawn Tennis Ground PLC and their directors, officers, employees, agents and officials shall bear no liability in respect of any such illness or fatality unless it is proven that the illness or fatality was suffered as a result of the wilful misconduct or gross negligence of AELTC, the Club and/or The All England Lawn Tennis Ground PLC. Each Applicant and Ticket Holder will not bring any claim that is inconsistent with the foregoing sentence.

20. FORCE MAJEURE

20.1. AELTC, the Authorised Agent and/or The All England Lawn Tennis Ground PLC reserve the right to make alterations to the time, date and location of the Day of Play due to any Force Majeure Event which has a major impact on the Day of Play being played at the Grounds.

20.2. In the event of cancellation, abandonment, postponement or replaying of the Day of Play, or in the event that the Day of Play is played behind closed doors or with a reduced Grounds capacity, the Successful Applicant will be bound by the provisions of clause 17 in respect of any refunds of the Tickets purchased by the Successful Applicant provided however that:

- a. any refunds may be made only to the Successful Applicant (and not to the Ticket Holder) and only up to the Purchase Price paid by such Successful Applicant for the Ticket(s), and shall not, for the avoidance of doubt, entitle the Applicant to a refund of any costs and expenses incurred by the Successful Applicant or Guest(s) in relation to travel or accommodation; and
- b. subject to the foregoing and clause 19, AELTC will not have any liability to the Successful Applicant or any Guest or Ticket Holder on account of any such cancellation, abandonment, postponement, replay playing of the Day of Play behind closed doors, reduced Grounds capacity or other failure or deficiency in the conduct of the Day of Play.

21. SEVERABILITY AND AMENDMENT

21.1. AELTC reserves the right to change these Terms and Conditions if necessary to ensure proper and safe staging of the Championships. AELTC will notify each Applicant

of any material changes via an email sent to the address indicated by the Applicant in the application and the Applicant will have the choice to consent to such material changes or to withdraw their application or withdraw from the agreement concluded with AELTC in accordance with these Terms and Conditions (as applicable).

21.2. Should any provisions of these Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of these Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

22. GENERAL

22.1. Any information requests about the ticketing sales process should be made via the enquiry form which can be accessed at www.wimbledon.com/en_GB/contact/index.html. For urgent ticket enquiries, please call 020 8971 2473. Should a Ticket Holder have any issues with their Tickets when in the vicinity of the Grounds, they are asked to proceed to the nearest Resolution Point.

22.2. These Terms and Conditions have been drafted in the English language and may be translated into other languages and are available on MyWimbledon. In the event of any discrepancy between the English and any translated version, the English version shall prevail.

22.3. Each Applicant consents to these Terms and Conditions himself/herself and on behalf of their Guest(s) (i.e. the Applicant shall ensure that their Guest(s) understand(s), agree(s) with and will conform to these Terms and Conditions). If the Guest is under the age of 18 each Applicant confirms that they have received proper consent to these Terms and Conditions from the Guest(s)'s appropriate parent or guardian under the Applicable Laws.

22.4. These Terms and Conditions (together with the Conditions of Entry) constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Terms and Conditions which is not already set out in these Terms and Conditions.

22.5. Any person not a party to these Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 1999 with the exception of any company within AELTC's group of companies.

22.6. These Terms and Conditions are governed by the laws of England and Wales. The parties agree that the courts of London, England have exclusive jurisdiction to settle any dispute arising under or in connection with these Terms and Conditions. Notwithstanding the foregoing: (a) these Terms and Conditions shall not affect a person's statutory rights as a consumer and, in particular, if the claimant lives in Scotland they can bring legal proceedings in either the Scottish or the English courts or if they live in Northern Ireland, they can bring legal proceedings in either the Northern Irish or the English courts; and (b) AELTC reserves the right to pursue legal proceedings in a competent court of the Applicant's or Ticket Holder's (as the case may be) domicile, where such proceedings shall be governed and interpreted in accordance with English law.