

## 1. The Contract

1.1 A Contract shall be deemed to have been made between Club Sport Ltd ("Club Sport") and the booking client ("the client") when the client has confirmed requirements by email, letter, Trade Portal booking or telephone and club Sport have accepted such a booking – an invoice being proof of such acceptance.

## 2. Price

2.1 All prices quoted are exclusive of VAT. In the event of the rate of VAT applicable being increased between the acceptance of a booking and an event the client shall be liable to pay such increase before packages are issued.

## 3. Payment

3.1 Payment can be made via credit/debit card at the time of booking via [www.clubsportstrade.com](http://www.clubsportstrade.com). Or, payment can be made 'On Account' by an invoice. Invoices must be settled by the next working day.

## 4. Consequences of Failure to Pay

4.1 If payment is not made within the time limits in clause 3 above, this will be in breach of the contract by the client entitling Club Sports to treat the contract as at an end, and re-allocate the corporate hospitality facilities, bookings and/or tickets without informing the client.

## 5. Cancellations or Variations by the Client

5.1 Any notice of a cancellation by the client of a booking or part of a booking must be made by email to [sales@clubsports.uk.com](mailto:sales@clubsports.uk.com), marked with the subject title 'CHANGE TO BOOKING' and is only effective if accepted in a reply email from Club Sports, acknowledging the variation or cancellation.

## 6. Consequences of Cancellation by the Client

6.1 If a booking or part of a booking is cancelled by the client more than sixty days before the event the client shall be liable for 50% of the total price of the booking. If a booking or part of a booking is cancelled by the client less than sixty days before the event the client shall be liable for the total price of the booking.

## 7. Alterations to Advertised Packages

7.1 All advertised packages are subject to availability

7.2 Every reasonable effort will be made to adhere to the advertised packages but any package may be altered or omitted or dates or other details changed either before or after confirmation of the booking. Where such alterations, omissions, changes of date or other details occur prior to or after confirmation of the booking, Club Sports agrees to use reasonable endeavours (such reasonable endeavours to be strictly subject to the organizers/promoters of events and/or other third parties making alternative packages available and further subject to Club Sports right to change the price applicable) to provide a reasonable alternative package and the client agrees to accept such reasonable alternative package.

7.3 Club Sports have the right to change the price applicable to a booking (upwards or downwards) at any time prior to a booking being accepted. When such change alters the price from that advertised, the altered price must be paid in accordance with payment clause 3 above.

## 8. Liability of Club Sports

8.1 The client hereby acknowledges that Club Sport Ltd acts as an agent of the client in arranging the booking and that Club Sports will not be liable for any misrepresentation, negligence, contractual or tortious loss of any kind whatsoever suffered by the client due to any act or omission by or on behalf of Club Sport Ltd or any third party.

8.2 In any event Club Sports shall not be liable for death or personal injury suffered by the client or its guests arising out of the booking. This restriction of liability shall also extend to any loss or damage sustained to property or belongings of the client or any of the client's guests or for any further costs, demands or expenses incurred or suffered by the client arising out of the booking.

## 9. COVID-19 UPDATE – REFUNDS

9.1 There may be an occasion where a match/fixture/event will need to be rescheduled for reasons beyond our control. In this instance, the booking will automatically transfer to the new date. If the Match/Fixture/Event is moved to a new date within a 48-hour window of the original date, you would be expected to carry over your booking to the new date. If, however the new date is outside of the 48-hour window – you will be entitled to a full refund.

9.2 Due to Government guidance or law – fixtures/matches maybe required to be played behind closed doors or reduced attendance measures may be put in place by the Club/ Sports organisation instead of full stadium capacity – in these scenarios – we have the right to cancel your booking and offer a full refund.

9.3 We will not accept responsibility for failure of any transport or travel arrangements that have not been arranged and booked by Club Sports Ltd. We advise all clients to purchase separate Travel Insurance to cover the duration of their booking/stay.

## 10. Attendee Information

10.1 Full names and email addresses of ALL attendee(s) must be provided at the time of booking in order to distribute their e-ticket/NFC pass.

10.2 For Champions League games; in addition to Full Names and Email addresses of ALL attendees as detailed in 10.1 we also require attendee Nationalities and confirmation that tickets have not been sold to any Away fans to comply with strict UEFA guidelines. Please note: Any away fans are not permitted into any facilities and maybe refused entry or removed from the Venue/Stadium.

10.3 Requirements for customer attendee data may change at any time, subject to the event organisers requirements.

10.4 Attendee information will not be used for any marketing purposes, and is purely for the distribution of e-tickets/NFC passes

## 11. Intellectual Property / Trademarks

11.1 No rights are permitted from Club Sports to use any Intellectual Property / Trade Marks / Branding / Logos / Image rights and Marketing Materials from any of our Official Trade Partners; including Liverpool FC, Chelsea FC in any given format online or offline.

## 12. Law and Construction

The contract and these Terms and Conditions shall be governed by English law and Club Sports and the client hereby submits to the exclusive jurisdiction of the English Courts in all matters regarding to contracts and these Terms and Conditions.

I have read and agree to the website [terms and conditions](#) \*