

Principality Stadium Experience (“Principality Experience”) Event by Event Hospitality Booking Terms and Conditions

1. Principality Stadium Experience is the business name of Millennium Stadium Experience Limited, the official catering and hospitality operator at Principality Stadium (“we”, “us”, “our”).
2. All hospitality bookings are subject to the Principality Stadium Ground Rules (the “Stadium Ground Rules”), Conditions of Sale (the “Conditions of Sale”) and the ticket terms and conditions and/or terms of admission applicable to the relevant event (the “Ticket Terms and Conditions”) which can be read in full at www.wru.wales and www.principalitystadium.com or found on the reverse of your event ticket.
3. Full payment must be made within five (5) days of the booking (or immediately, in the event that such booking is made 30 days or less prior to the date of the event).
4. If payment of the full balance is not received in full and clear funds by the dates outlined in Clause 3 above, we reserve the right (without liability on our part) to cancel the booking and to request payment by you of the full and final balance.
5. We reserve the right to retain one hundred per cent (100%) of the total balance (or request payment by you of the same in the event that payment has not already been received).
6. All prices exclude value added tax (VAT) which shall be payable at the rate applicable from time to time.
7. All bookings are subject to availability and are not guaranteed (subject to the remainder of these terms and conditions) until such time as the relevant payment has been received and the booking is confirmed by us in writing.
8. You are responsible for the actions of your guests and will be liable for any damage caused to any hospitality facility whether caused by you or any of your guests. You shall ensure that each of your guests complies with these terms and conditions and with any rules, regulations and directions set by us and/or any other WRU Group Company, including the Stadium Ground Rules and the Ticket Terms and Conditions applicable from time to time.
9. Purchasing this hospitality package does not entitle you to any advertising or other commercial rights at Principality Stadium. You shall not display any signage or commercial marks or issue any promotional material in the hospitality suite or any other part of the stadium.
10. Under no circumstances can hospitality packages or tickets be re-sold to any third party. Should any packages be re-sold the booking will immediately become invalid and no refund will be offered.
11. You shall not in any way use the hospitality package as a prize/ competition for other promotional activity without our prior written consent.
12. Alcoholic beverages shall be served to over persons over 18 years of age only. Non-alcoholic alternatives will be provided. We reserve the right to request proof of age for any persons who appear to be under the age of 21 years.
13. We give no guarantee that the event will take place or take place in its advertised format. Should, for any reason outside our direct control or that of any WRU Group Company, the event be wholly or partly cancelled or abandoned refunds or rebates will be given at our discretion. Where an event is re-scheduled the booking will become valid for the re-scheduled event except in the case of the re-scheduled event taking place at an alternative venue whereupon refunds or rebates will be given at our discretion. You are advised to take out your own insurance to cover such risks and associated costs.
14. Every reasonable effort will be made to adhere to the advertised packages and events but packages may be altered or dates changed for any reason which we in our absolute discretion shall consider to be necessary. We shall not be liable for any failure to fulfil any obligation if fulfilment is delayed or hindered or prevented by any event beyond our control.
15. To gain admission to the event, the lead booker must bring a valid photographic form of identification (either a driving licence or passport) which matches the name on the booking. Failure to provide this may result in refusal of admission to the event.
16. To the fullest extent permitted by law, we shall not be liable to you in contact, tort or otherwise including negligence (save for any liability arising from death or personal injury due to negligence which shall be unlimited) for loss of business revenue, profits, anticipated savings or for any indirect or consequential loss or damage whatsoever arising out of or in connection with the performance or breach of this agreement, nor shall we be liable for any loss or damage to your property and / or possessions or those of your guests.
17. Without prejudice to any other limitation or exclusion of liability, our total liability to you (save for any liability arising from death or personal injury due to our negligence, which shall be unlimited) shall not exceed the cost of your hospitality package.
18. All personal information you provide will be used strictly in accordance with the WRU Group Privacy and Cookies Notice, a copy of which can be found www.wru.co.uk/eng/legal.
19. These terms and conditions are governed by and construed in accordance with English and Welsh law and subject to the exclusive jurisdiction of the English and Welsh courts.
20. Failure to adhere to these terms and conditions or any other rules, regulations or directions set by us or any behaviour by you or any of your group which is otherwise considered by us to be inappropriate may lead to you being asked to leave the premises without refund and may also preclude you