

TICKETS & HOSPITALITY



WHAT'S INCLUDED IN THE OFFICIAL HOSPITALITY PROGRAMME?

All hospitality products include the following as standard: Exclusive access to House of AC37, live race streaming, all-inclusive food & beverage offering.

WHAT TIME DOES THE OFFICIAL HOSPITALITY OPEN AND CLOSE?

House of AC37 will open at 12:30 and close at 19:00. Where is a cross over in the calendar between the Louis Vuitton Cup or the Louis Vuitton 37th America's Cup Match and the UniCredit Youth / Puig Women's America's Cup, then the facility will open from 11:00 and close at 19:00. The hospitality offering will remain unchanged.

WHERE IS THE OFFICIAL HOSPITALITY FACILITY LOCATED?

House of AC37 is located at Port Olímpic, within the LV 37th America's Cup Official Hospitality Village. Address: Moll de La Marina, Port Olímpic, Sant Martí, Barcelona, 08003, Spain

WHO CAN PURCHASE OFFICIAL HOSPITALITY?

Official Hospitality is open to all. We welcome fans, families, individuals and corporates from all over the world to come and enjoy the spectacle of the Louis Vuitton 37th America's Cup. During this Presales Campaign, we exclusively invite individuals and corporates nominated by ACE Barcelona S.L.

WHEN IS THE BEST TIME TO PURCHASE?

As soon as possible! House of AC37 has a set capacity, so once all tickets are gone, that's it!

HOW MANY PACKAGES CAN I PURCHASE?

A maximum of 20 packages can be purchased in the Pre-Sales period.

WILL I FIND OFFICIAL HOSPITALITY ELSEWHERE?

Purchasing directly through FORTIUS or one of our official sales partners/agents is the safest way to obtain your ticket. Doing this will ensure you pay no higher than market price your ticket is 100% valid and you are well serviced in the likely case of cancellations and rescheduling of race days due to bad weather. Please contact ac37@fortiusworld.com if you have any doubts regarding your purchasing source.

CAN I RESELL MY TICKETS?

Tickets are not permitted for resale.* Tickets can be gifted to friends or family or further guests, but once your ticket is scanned upon entrance it will not be valid for additional use. There is no official resale platform for the Official Hospitality to the Louis Vuitton 37th America's Cup.

ARE GENERAL ADMISSION TICKETS FOR SALE

No. General admission is free to the AC Race Village and AC Fanzones at Moll de la Fusta, Plaça del Mar and Bogatell. House of AC37 is the only official ticketed hospitality option available.

I WANT TO ATTEND AS A LARGE GROUP, WHAT IS THE BEST WAY TO PURCHASE?

For larger groups we are happy to discuss your requirements further and look at tailored hospitality packages. Please email us at ac37@fortiusworld.com

CAN I CANCEL MY PURCHASE?

No. Once a purchase has been confirmed by us, all sales are final. By purchasing through our sales partner, DAIMANI, you will have access to their 'Refund Protect' event insurance policy, covering any unforeseen circumstances. Please review terms carefully.

[Sales Regulations](#)

PURCHASING GUIDANCE



SINGLE RACE DAYS

WHAT IS A RACE DAY?

A race day is a calendar day on which one or more Louis Vuitton 37th America's Cup Races, UniCredit Youth & Puig Women's America's Cup are held.

WHAT DO I RECEIVE IF I HAVE PURCHASED A SINGLE RACE DAY?

By purchasing a single race day, you receive a hospitality ticket to your selected race day and date (providing there are no calendar changes). This entitles you to access House of AC37 and enjoy the inclusions of the official hospitality product that was purchased. You may select between guaranteed race days on which races are held independent from the sporting result of earlier races and non-guaranteed races days when races are only held dependent on the sporting result of earlier races or due to bad weather rescheduling of races.

WHY CAN'T I PURCHASE AN EXACT DATE?

The product you purchase is linked to the race stage and calendar placeholder, however if there are any postponements due to adverse weather conditions, or terminations due to race results, your day of attendance is subject to change.

WHAT IS A GUARANTEED RACE DAY VS A NON-GUARANTEED RACE DAY?

A guaranteed race day is a race day that is guaranteed to take place independent from the sporting result of earlier AC37 Races of the relevant AC37 Stage. A non-guaranteed race day will only take place depending on the sporting result of earlier AC37 Races of the relevant AC37 Stage. (All race days are subject to postponement due to adverse weather conditions)

RACE SERIES / FULL COMPETITION PACKAGE

WHAT IS A RACE SERIES?

A race series is defined as a particular stage in the competition, namely Preliminary Regatta, Louis Vuitton Cup/Challenger Series: Round Robins, Semi Final, Final, UniCredit Youth America's Cup, Puig Women's America's Cup and the Louis Vuitton 37th America's Cup Match.

WHAT DO I RECEIVE IF I HAVE PURCHASED A RACE SERIES PACKAGE?

By purchasing a race series package, you receive access to all guaranteed and non-guaranteed race days within the purchased race series.

SHOULD I PURCHASE A RACE SERIES OR RACE DAY?

Not only do you benefit from considerable savings when purchasing a series instead of a race day, but you also have full flexibility knowing that regardless of any race postponements you will have access to all race days that go ahead within the series.

CAN I PURCHASE ALL RACE SERIES' TOGETHER?

Yes, you can purchase our 'AC37 Full Competition' package. This entitles you to each and every official race day throughout the competition (including UniCredit Youth & Puig Women's America's Cup races). You also benefit from maximum savings when purchasing in this format.

[Sales Regulations](#)

CANCELLATION & RESCHEDULING

CANCELLATION & RESCHEDULING OF RACE DAYS, RACE SERIES & THE FULL COMPETITION PACKAGE

If the Louis Vuitton 37th America's Cup is entirely cancelled, if all Race Days of a Stage of the Louis Vuitton 37th America's Cup for which you purchase a Hospitality Package are cancelled or if we are prevented from providing any Hospitality Services, you are entitled to a full refund of the Price. In any case, we will notify you as soon as possible of the cancellation or rescheduling of a Race Day.

If a Race Day of a Stage of the Louis Vuitton 37th America's Cup for which you purchase a Hospitality Package (also referred to as a 'Full Race Series' or 'Full Competition Package') is cancelled or rescheduled, your Hospitality Package will remain valid for the rescheduled Race Day.

If you purchase a Race Day Package (also referred to as 'Single Race Day') and the Race Day is cancelled or rescheduled for any reason, depending on the time when we notify you of the cancellation or rescheduling, FORTIUS may offer to you:

- a) either a full refund of the Price deducted only by a ten percent (10%) administration fee; or
- b) to receive a Race Day Package for an alternative, later Race Day of the same or a different Stage of the Louis Vuitton 37th America's Cup; or
- c) to enjoy the Hospitality Services during the cancelled or rescheduled Race Day without any live AC37 Race action in which case you are entitled to a refund of forty percent (40%) of the Price.

GENERAL NOTE

The summary serves your convenience only. Please read the Hospitality Pre-Sales Regulations carefully before submitting your order to FORTIUS.

[Sales Regulations](#)

