

Durham Cricket - Ticket Terms & Conditions

Royal London One-Day Cup & Specsavers County Championship

- Play is not guaranteed
- This ticket is sold subject to the ground regulations of Durham Cricket C.I.C and the refund policy outlined in the enclosed leaflet.
- This ticket is valid only if presented with a complete counterfoil.
- This ticket is issued on the condition that it is not re-sold.
- For all domestic matches spectators can bring a limited amount of alcohol into the ground, however the Upper Family Stand will remain alcohol free for all domestic matches.
- The Club reserves the right to search anyone entering the ground to prevent weapons or dangerous articles being taken into the ground.
- Spectators are reminded that racially abusive comments and actions will result in ejection from the ground and possibly further action.
- Spectators are prohibited from entering the playing area as a threat to their personal safety. Spectators entering the field of play will be liable to a fine of £1,000 and/or charged under the Public Order Act.
- The use of any cameras, mobile phones, computers and other electronic equipment, for the recording transmission or communication of match details, statistics, images etc is not permitted other than with proper accreditation.

The Club reserve the right to:

- Refuse admission to any person
- Refuse admission to or eject from the ground any person under the influence of alcohol or non-compliance with the prohibited items list.

Vitality Blast

- Play is not guaranteed
- This ticket is sold subject to the ground regulations of Durham Cricket C.I.C and the refund policy outlined in the enclosed leaflet.
- This ticket is valid only if presented with a complete counterfoil.
- This ticket is issued on the condition that it is not re-sold.
- No alcohol or glass will be permitted into the ground for Vitality Blast matches at Emirates Riverside.
- The Club reserves the right to search anyone entering the ground to prevent weapons or dangerous articles being taken into the ground.
- Spectators are reminded that racially abusive comments and actions will result in ejection from the ground and possibly further action.

- Spectators are prohibited from entering the playing area as a threat to their personal safety. Spectators entering the field of play will be liable to a fine of £1,000 and/or charged under the Public Order Act.
- The use of any cameras, mobile phones, computers and other electronic equipment, for the recording transmission or communication of match details, statistics, images etc is not permitted other than with proper accreditation.

The Club reserves the right to:

- Refuse admission to any person
- Refuse admission to or eject from the ground any person under the influence of alcohol or non-compliance with the prohibited items list.

International fixtures

Refund scheme: Royal London One-Day International

If play is restricted or does not take place at the ground on the day for which this ticket is valid, you will be entitled to a refund of only the match ticket value subject to there being: (a) 15 overs or less because of adverse weather conditions and no result is obtained – a full refund; (b) 15.1 overs to 29.5 overs because of adverse weather conditions and no result is obtained – a 50% refund. In no other circumstances can money be refunded. In respect of tickets purchased in advance for the day on which this ticket is valid, refunds will be made automatically by Durham County Cricket Club to the original purchaser only, either by refunding his or her debit or credit card or by sending a cheque. In respect of tickets purchased at the Ground on the day for which this ticket is valid, refunds may be claimed by sending this ticket with your name and address in block capitals to Durham County Cricket Club within 28 days of the Match date. For refund queries telephone 0844 499 4466. Also visit www.ecb.co.uk/refundscheme. Please allow 30 days from the receipt of the claim for your refund to be processed.

Cricket is against ticket touting – you must not buy or sell this ticket for more than its face value. Please see www.ecb.co.uk/toutsout for full re-sale/refund policy. All tickets are issued by or on behalf of Durham County Cricket Club. Each Ticket is and shall remain at all times the property of Durham County Cricket Club.

No person who is subject to a life ban imposed and/or recognised by the ICC, the ECB or any other ICC Member as a result of a breach of any applicable ICC, ECB or other ICC Member rules, regulations, codes or directives shall be permitted to enter the ground and any such person found within the ground on the day of the match shall be liable to immediate removal from the ground.

Please note that the use of any cameras or mobile devices or any electronic equipment, for the recording, transmission or communication of match footage, details, statistics, images (on any platforms including but not limited to websites and social media) etc., is not permitted other than with the proper accreditation. All ground regulations apply.

Rewards4Cricket Terms & Conditions

Rewards4Cricket is our fantastic rewards and loyalty programme which is free for all our customers and members to join and use. As a Rewards4Cricket member, you will be entitled to earn Rewards4Cricket points on tickets, memberships and packages purchased at Durham CCC. For further details about the Rewards4Cricket programme, please [click here](#).

During an advance ticket purchase online or over the phone with Durham CCC, you will be given the opportunity to join the Rewards4Cricket programme.

As well as earning valuable points when you make purchases with us, you can also earn points when shopping online with thousands of high street retailers and other partners.

These valuable points will then be converted into cash to be spent online or by phone with us, saving you ££'s off your next purchase with Durham CCC.

If you choose to join the programme, look out for your Rewards4Cricket welcome email and be sure to activate your account!

To view Rewards4Cricket's full terms and conditions, please [click here](#). Rewards4Cricket's privacy notice, which explains how Rewards4Cricket will use your personal information as a Rewards4Cricket member, can also be viewed [here](#). Should you wish to opt-out of receiving email marketing communications as a member of the Rewards4Cricket programme, you may do so at any time by contacting Rewards4Cricket at hello@rewards4cricket.com.